

Familycare Holiday camps – General Terms and Conditions

1. Enrolment / Conclusion of Contract

Enrolments are accepted online only on our website www.familycare.ch. The enrolment is binding following the receipt of a written confirmation from Familycare Basel. If overbooked, additional registrations will be waitlisted and allocated on a 'first come, first served' basis.

2. Services of Familycare Basel

Familycare Basel delivers a number of weekly children's programmes, adapted to suit the various age groups. The children are provided with healthy food and sufficient drinks throughout the day.

3. Costs

The costs amount to CHF 490.00 per child per week (5 days childcare). Sibling's discounts will be offered according to our price list (2nd child 10%, 3rd child 15%, 4th child 20% discount)

4. Payment Terms

Payment is due immediately after receipt of the invoice.

5. Withdrawal of Enrolment / Refund

Notice of withdrawal must be given in writing. It is possible to withdraw the enrolment at any time before the start of the camp. The following model is valid:

- a) For withdrawals up to 30 calendar days before camp start, a handling charge of CHF 50.00 will be collected.
- b) For withdrawals 30 to 15 calendar days before camp start, 25% of the costs will be refunded.
- c) For withdrawals less than 15 calendar days before camp start, no costs will be refunded.
- d) Costs will not be refunded in case of absence or illness of the child.
- e) In case of insufficient number of participants, Familycare Basel reserves the right to cancel the camp. Amounts already paid will then be fully refunded.

6. Insurance

It is the parents' responsibility to insure their children against accident, illness and third party liability claims.

7. Data Protection

The personal data of participants and their parents provided for administration purposes will be used by Familycare Basel only and will not be passed on.

8. Image rights

Photos will be taken during the camp activities. These pictures are intended to be distributed to parents/legal guardians and may partly also be used for our homepage and our Facebook site. In case of disagreement with such intended purpose, legal guardians are required to submit their objection in writing. Familycare Basel will use all pictures conscientiously and with due care. Portrait shots or single shootings will only be used after consultation with the parents.

9. Miscellaneous

Familycare Basel collects a handling charge of CHF 15.00 per 15 minutes or part thereof if a child is picked up too late (after 5.30 pm).

10. Place of Jurisdiction

The sole place of jurisdiction is Basel-Stadt.

Basel, July 2019

This text is a translation; the German original is the legally binding version.